

Mr Rilwan AR Agboluaje  
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Dear Mr Agboluaje

We are pleased to confirm that your upcoming treatment is covered by your policy.

Your pre-authorisation is valid for 31 days from the treatment date noted below. Below are the details of what it covers.

There may be some costs for you to pay and we've included information about these in this document.

<b>The pre-authorisation number</b>	
A18860962	
Provider Id	626813
Provider name	Bupa Dental Care Cannon Street
<b>Who the pre-authorisation is for</b>	
Patient details	Rilwan Agboluaje
Policy number	BI-6000-0288-5079
<b>What the pre-authorisation is for</b>	
Diagnosis	Gingival & Periodontal Diseases (523.00)
Symptoms	1 tooth fell and want to have it checked
Consultant	Dr Ela Tydlewicz
Treatment	Preventative Dental Consultation (F9005) check up
Treatment date	17/12/2025
Treating provider	Bupa Dental Care Cannon Street
Number of sessions	0
Country	United Kingdom

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Dental treatment is covered up to USD 4,000 each policy year as follows:

- Preventive treatment (such as routine check, scale and polish) - covered at 100%
- Routine treatment (such as fillings, extractions and root canal therapy) - covered at 100%
- Major restorative treatment (such as crowns, bridges, dental implants, dentures) - covered at 100%
- Orthodontic treatment of overbite or under bite etc, - covered at 100%

Will I need to pay any costs towards my treatment?

- You do not have to pay any deductibles, co-payments, or co-insurances for this treatment

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Important information	
Policy status & available benefits	We'll pay claims in line with this authorisation as long as your policy is active, and premiums are up to date when you have your treatment and there are available allowances when you claim.
Reasonable & customary rates	Your policy will cover up to the reasonable and fair rates of the country where you're treated (these are known as 'reasonable and customary rates'). You'll be responsible for paying any charges above these amounts.
Requesting further information	We may ask you, your healthcare professional or hospital for more information if changes to your pre-authorisation are needed.

What to do next	
Check the pre-authorisation details are correct	<p>Please check the details in this document and let us know if anything needs to change before treatment starts, by:</p> <ul style="list-style-type: none"><li>Using our messaging service at MembersWorld (<a href="https://membersworld.bupaglobal.com">https://membersworld.bupaglobal.com</a>) This is the quickest and easiest way to contact us You can also submit and track your claim via MembersWorld</li><li>By phone: Please use the number on your membership card or the number at the top of the document</li><li>By email: <a href="mailto:pre-authorisation@bupa-intl.com">pre-authorisation@bupa-intl.com</a></li></ul>
Submitting claims	<p>When you send us your claim, please include:</p> <ul style="list-style-type: none"><li>Your detailed itemised invoice, including a description, date and cost of each treatment</li><li>Your diagnosis and any relevant supporting documents such as prescriptions for drugs and dressings or glasses</li><li>Details of the healthcare professional who treated you (we may need their qualifications)</li><li>Reimbursement payment details of the patient, authorised person or healthcare professional</li></ul>
Requesting further information	We may ask you, your healthcare professional or hospital for more information about your treatment when you claim.

If you have any questions or need anything else, please get in touch with us and we'll be happy to help.